GTSC
Government Technical Services Corporation

GTSC SUBSIDIARIES

ADVANTAGE ENGINEERING & IT SOLUTIONS | Datawiz | GTSC Talent Solutions | Global Science & Technology, LLC | THE BOWEN GROUP

# Quality Policy Statement

GTSC's Quality Policy is to continually improve our processes and services to deliver solutions of the highest value, providing a competitive advantage to our customers with a commitment to quality management.

GTSC adheres to quality objectives, procedures and responsibilities to ensure consistency and effectiveness in delivering products and services that meet customer requirements by:

- Establishing effective processes and systems designed to meet all quality, accuracy, cost and delivery objectives of the business.
- Promoting a culture of continuous improvement and constant evolution to adapt to market needs and demands.
- Maintaining a skilled, knowledgeable and accountable workforce through individual competency development, effective communications and employee engagement.
- Identifying and managing risks effectively and proactively and addressing them, as needed, with an established risk-mitigation procedure.

**Generative AI Quality Use Statement**

In support of GTSC's commitment to quality, risk management and responsible innovation, the following principles govern the use of generative artificial intelligence (GenAI) technologies across the organization.

GTSC incorporates the responsible use of GenAI technologies by:

- Ensuring the responsible, ethical and lawful use of GenAI technologies by restricting use to GTSC-approved tools for authorized business purposes and in accordance with all applicable policies, laws, regulations and contractual obligations.
- Protecting confidential, proprietary, personal and sensitive information by prohibiting its input into public or unapproved GenAI tools and maintaining compliance with information security and data protection requirements.
- Requiring human oversight and accountability by ensuring all GenAI-generated outputs are reviewed for accuracy, appropriateness and compliance prior to use, delivery or distribution to customers or stakeholders.
- Managing risk associated with emerging technologies by identifying, reporting and addressing actual or potential misuse, bias, inaccuracies or policy violations related to GenAI tools through established reporting and corrective action processes.

- In addition, the use of GenAI tools must always comply with government or client policies, internal controls and guidelines. These guidelines may apply regardless of the device used, such as a GTSC-issued device, a government-issued device or a client-issued device. Different government or client guidelines may apply based on the type of device being working on. For clarification, please consult the contract/department managers for escalation of questions as needed.